

Providing Quality Education . . .

Our Commitment to You!

Learning for Life

Because patients everywhere deserve excellent end-of-life care.

The provision of quality education is a commitment that Hospice of Northeastern Illinois (HNI) makes to its professional partners, to its own staff and to the communities it serves.

Some providers need assistance and support in helping their staff manage, and cope with, the loss of patients. Other providers may benefit from a clinician training on the Principles of Pain Management. Still others, rely on HNI to train staff on initiating difficult conversations with patients and families related to end-of-life issues.

Since a life-limiting illness affects a patient's body, mind and spirit, HNI strives to improve staff skills and knowledge in all these areas. In addition, the agency provides a wealth of on-going continuing education opportunities for staff.



HOSPICE
of Northeastern Illinois

Looking for CE Credit?

Call Eileen Grace at 847.381.5599 for details.

Educational Offerings

Hospice Philosophy of Care

Hospice staff will discuss the origins of the hospice movement, the philosophy of care, current trends and provide an in-depth look on what hospice is.

LIFT Program

Everyone needs some help at some point. This is especially true if you or a family member is faced with a life limiting illness. Learn about LIFT (Life Improves with Friends in Transition) Program, including the role of community resources and volunteers.

Understanding Advance Directives and the 5 Wishes Tool Kit

Facilitate a patient's end-of-life wishes by understanding advance directives (including Do Not Resuscitate (DNR) orders state forms, etc.), and using the *5 Wishes Tool Kit* in this informative discussion.

Understanding the Medicare Hospice Benefit

Learn about the Medicare Hospice Benefit and what it can mean for your patients.

Veteran's Needs

Veterans face specific end-of-life situations and HNI staff are specially trained to care for them – from accessing Veterans benefits to special clinical care.

Discovering Palliative Care

Discover what palliative care means and what palliative care services HNI offers.

Integrative Therapies

Research shows that integrative therapies help provide better quality of life for patients and their families. Hear first hand from seasoned and licensed therapists, about the benefits of art, massage, music, pet and Reiki therapies.

Making the Most of Volunteer Services

Using the right volunteers at the right time and in the right setting will not only enhance the life of a patient, but prove to be a valuable resource for staff and clinicians. Learn about the new trends in volunteering and how to effectively use volunteers to best serve your patients.

Spirituality in Care

This offering covers the many shapes and forms of spirituality and the ways to address spiritual issues and need in patient care.

Coping with Loss

Counselors from HNI's Center for Loss and Hope offer many different and intriguing presentations on traditional and cutting edge methods for coping with grief.

Clinical Education Topics:

1. Therapeutic and Professional Boundaries
2. Pain and Symptom Management
3. Death Awareness and Understanding
4. Hydration and Nutrition at the End of Life
5. Care at the Time of Death
6. Ethics in Care

Customized

Hospice staff are experts in a variety of fields and can customize presentations to suit your needs.

We're Here to Help

- Request** a Hospice professional to provide any number of classes or workshops.
- Choose** from a list of existing classes or ask for a custom designed class.
- Meet** with HNI's director of education to discuss your facility's needs.

For information about Hospice of Northeastern Illinois' Education Program, please call 847.381.5599 or email EGrace@HospiceAnswers.org.